



Complete this process as much in advance of your appointment as possible so that you are familiar with the app and the appointment process.

Care Convene Patient Instructions

Downloading the App on your Phone/Tablet

1. On your smart phone or tablet go to the App Store for an iPhone/Ipad or the Google Play Store for Android phones/tablets.
2. Search for Care Convene Patient app.
3. Download the Care Convene Patient app on your smart phone or tablet.
4. Open the Care Convene Patient app on your smart phone or tablet.
5. If you currently do not have an account with Care Convene click the "register now" button.
6. Click the "I will register myself" button.
7. Fill in the information requested on the screen.
8. Under provider code type in dha.
9. Hit the register button at the bottom of the screen.

Logging in for your Appointment

1. If you do not have the app open on your phone/tablet click on the app to open it.
2. Log in if necessary.
3. Click on the visit button at the bottom of the screen
4. Click on Tap to begin under the Digestive Health Associates Logo.
5. Click on the myself button when it asks who is this visit for.
6. It will then ask you to choose a provider, click on the name of the provider you scheduled your appointment with.
7. Choose "OTHER" for reason for visit. Explain in 1 to 2 words your visit reason.
8. Click on Request for Visit button at the bottom of the screen.
9. Wait for the provider to enter the session.