

# Convenience On the go!

## Get Started - Download the app!

### STEP 1

#### Download the app

Search the Apple App Store or Google Play Store for **Care Convene**



**Get App**



**Register**

### STEP 2

#### Register Here

Complete the registration

PROVIDER CODE: **DHA**

### STEP 4

#### Start Visit

Open the Care Convene app and enter your email and password to log in

**Login**



**Check Email**



### STEP 3

#### Open your Email

Look for an email from Care Convene  
Click "Verify my email address"

**Need help?** Contact: [support@careconvene.com](mailto:support@careconvene.com)

## Adding a Dependent

1. On the bottom menu, select "Settings".
2. Choose "Dependents".
3. Click "Add" in the top right corner.
4. Complete Dependent information.
5. Repeat as necessary.

## Starting a Visit

1. Tap the visit button at the bottom.
2. Select your practice.
3. Select "Tap to Begin"
4. Who is this visit for?
5. Find the the provider of your choice.
6. Choose now.
7. Select the Reason for Visit.
8. Select Next and then Request Visit.